

Reminder!

**Dear customer,**

This is a kind reminder about the message sent to you on 13th of August. We hope that all our customers could test the connectivity by end of week 34 (by 29th August), since after that we have to close the new endpoint for implementation purposes.

We are now renewing the Opaali infrastructure, in order to further enhance the service level of the platform and provide even more reliable service. We will inform you soon the target date when Telia turns the traffic in production to a new address.

In order to ensure a smooth transition of services, Telia's Opaali service team expects you to follow the instructions and test your service (API and MO) for the given cloud endpoints before the transition date.

**Why this important notification:**

To provide more robust, scalable, and highly available service, Opaali is migrating from its On-premises data center to the cloud environment. At this moment Opaali cloud service is under testing. We will inform you live traffic switch over from current data center to cloud well beforehand. To provide smooth cut over, Opaali service team expects you to follow the instructions and test your services (API and MO) against the provided cloud endpoints before target migration date.

**Should I change my applications to support cloud service:**

**No.** There is no change in what Opaali provides to you. Therefore, your application will work with Opaali in cloud as the way it works now.

**Should I do anything from my end in migration day:**

**No.** Opaali will automatically switch your traffic to cloud service. But if you have whitelisted Opaali related IP addresses in your side, then you **must** whitelist also new IP addresses.

The new Opaali cloud IP-addresses from where the MO messages and/or Delivery requests are delivered:

**13.51.116.24**

**13.51.179.26**

**So, what is expected from me now:**

Opaali service team wants you just to test your applications against cloud endpoints. This is to ensure smooth traffic migration on the cut over day and verify connectivity

**How can I test my application against the cloud service:**

Opaali cloud API is exposed at <https://cloudapi.opaali.telia.fi> and developer portal can be reached through <https://clouddeveloper.opaali.telia.fi>

Current API-endpoint: <https://api.opaali.telia.fi/>

**Company information**

Telia Finland Oyj  
Pasilan asema-aukio 1, 00520 HELSINKI, FI  
Registered office: Helsinki  
Business ID 1475607-9, VAT No. FI14756079

New API-endpoint: <https://cloudapi.opaali.telia.fi>

While testing your application against new endpoint just replace endpoint part on your requests. Everything else remains the same. On time of migration Telia will do DNS change so that new API-endpoint will be taken in use. No changes needed on customer application side.

**What are my credentials for those endpoints:**

All the data in current Opaali system has been migrated to cloud service. Therefore, all your username / password and applications in current system are available in cloud service as well.

**If I did a change in cloud service when testing, does it have impact on live traffic:**

**No.** You can do changes when testing but those changes will not be propagated to current live system. Opaali will remove those changes from cloud service before actual migration.

**If I did a change in current live system, does it propagate to cloud service:**

It will not be propagated to cloud service **before** actual live traffic migration as Opaali does not establish continues data replication from current live system to cloud service. But after live traffic migration, whatever changes you have done in current live system up to migration day will be available in cloud service.

**What are the services I should test:**

Opaali API connectivity tests and DR / MO message delivery tests

DR = Delivery request

MO = Mobile Originated SMS/MMS message

**How can I test Opaali APIs:**

Use it the same way you do it now.

**Can I test DR also:** Yes, you should.

**How can I test MO message delivery:**

You cannot test MO message delivery in the same way you do it now. Because your short codes are already used in current live system. Please follow 3.3 section of Opaali sandbox guide located at [https://developer.telia.fi/f/files/resources/API\\_Telia\\_OMA\\_Sandbox\\_REST\\_v9.4](https://developer.telia.fi/f/files/resources/API_Telia_OMA_Sandbox_REST_v9.4) . Feel free to contact us if any help required

**Can I send my live traffic to cloud service test endpoints now:**

**No.**

**If I found issues in testing what should I do:**

Contact Opaali support immediately.

Support email: [opaali-tuki@teliacompany.com](mailto:opaali-tuki@teliacompany.com)