

Dear customer,

Highlighted information:

IP-addresses below are the ones that will stay as production ip-addresses after the deployment. So, for example `api.opaali.telia.fi` will stay as valid API Endpoint URL but will have new ip-addresses. The same applies for delivery notifications and MO notifications coming from Opaali, so new ip-addresses also there.

Telia will publish a new Opaali 2.0 version of the cloud-based service platform at the end of September. No changes are required to your applications, in another words existing applications are compatible with Opaali 2.0. However, we need your support to test Opaali 2.0 from customer end, starting from 22.8 and to make sure all required fire wall openings are done also on your end **before 16.9.**

If your service is operated by a third party, please forward this information to them as well.

Here is what you need to know:

QUESTION: Do I need to change my applications to be compatible with Opaali 2.0

ANSWER: Absolutely not. Whatever application you are using should be able to work with Opaali 2.0. **However if you face any issues during the testing, please let Opaali support know immediately.**

QUESTION: What are the URLs I should use to test Opaali 2.0 APIs.

ANSWER: Opaali 2.0 API interface is available at <https://opaali2api.opaali.telia.fi> base URL. The other parts are same as current production for example Opaali 2.0 messaging service is at <https://opaali2api.opaali.telia.fi/production/messaging/v1/outbound/7788/requests>

QUESTION: Is my current credentials of Opaali APIs valid for Opaali 2.0 APIs as well.

ANSWER: Yes. If you get any authentication / authorization errors for API requests, please let Opaali support know immediately

QUESTION: My IT team wants IP addresses to be whitelisted in order to send test traffic to Opaali 2.0. What are those?

ANSWER: They are **15.197.221.42 and 3.33.230.35**

QUESTION: What are the URLs I should use to access Opaali 2.0 test-portal

ANSWER: <https://opaali2developer.opaali.telia.fi>

QUESTION: My IT team wants IP addresses to be whitelisted in order to access Opaali 2.0 portal. What are they?

ANSWER: They are **15.197.221.42 and 3.33.230.35**

QUESTION: I am not sure how I can test MO messages (messaging from mobile to application) when my shorts codes are configured in current live Opaali.

ANSWER: Yes. You are correct. Opaali support team can help you to test MO message notifications in a different approach. When you are ready to test, please contact Opaali support team. They will help you.

Company information

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QUESTION: Is my current credential of Opaali portal valid for Opaali 2.0 portal as well.

ANSWER: Yes. If you get any error or not able to login, please let Opaali support know immediately.

QUESTION: Can I test delivery receipts and MO message notifications?

ANSWER: Yes. Telia highly encourages testing delivery receipts and MO message notifications.

QUESTION: For delivery receipts and MO notifications, MY IT team want Opaali 2.0 IP addresses to be whitelisted in order to receive them from Opaali 2.0. What are they?

ANSWER: They are **13.49.220.128 and 16.170.44.125**

QUESTION: Is my test traffic to Opaali 2.0 billed?

ANSWER: No. Whatever you send as test traffic will not be billed. **But be careful not to send live traffic as test traffic, hence it is neither commercially allowed nor advisable.**

QUESTION: If I make a change in Opaali 2.0 environment will that be reflected in current Opaali?

ANSWER: **No.** Whatever the changes you do in Opaali 2.0 during the testing period will not be reflected in current Opaali environment.

QUESTION: If I make a change in current Opaali environment, will that be reflected in Opaali 2.0

ANSWER: It will be reflected after live traffic switch over to Opaali 2.0 environment for sure. But there is a possibility of those changes appear in Opaali 2.0 because Telia expects to do several data migrations before the live traffic switch over.

QUESTION: Ok. I am confident about Opaali 2.0. Should I switch my live traffic to Opaali 2.0

ANSWER No. In a communicated service window, Telia will switch your live traffic to Opaali 2.0 without any changes from your end. That means <https://api.opaali.telia.fi> and <https://developer.opaali.telia.fi> URLs will be pointing Opaali 2.0 in a communicated service window. That service window communication will happen separately.